Instructions

Apple iPhone & iPad

This manual is written for users who already have an e-mail email account configured in in their Apple iPhone or iPad and will therefore only focus on how to change the SMTP server.

In this manual you will find a walkthrough to quickly and easily configure your email software for the usage of Travel SMTP.

You will also find extra information of all possible configuration options.

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How to register extra email addresses to your Travel SMTP account

To prevent people from sending email messages from email addresses they do not own (anti spam policy), all email addresses you use with Travel SMTP need to be registered and validated. The email address you used during your registration is automatically validated and ready to use. All other email addresses that you use can be registered to your Travel SMTP account by logging into our website:

https://www.travelsmtp.com/s/login.php

You can also go to the website's main page and then click on "**Login**" at the right top of the window. After you are logged in, go to "**Senders**" to add extra email addresses.

Accounts with unlimited senders can also register domain names to their accounts. When a domain name is registered to your account, you will no longer have to specify each email address from that domain separately and all possible email addresses from that domain will automatically be registered and validated.

After saving extra email addresses and/or domain names, you will receive an email message from our server with a verification link. Click on this link or enter the verification code directly. The address will now have the status "**Verified**" and can now be used with your Travel SMTP account.
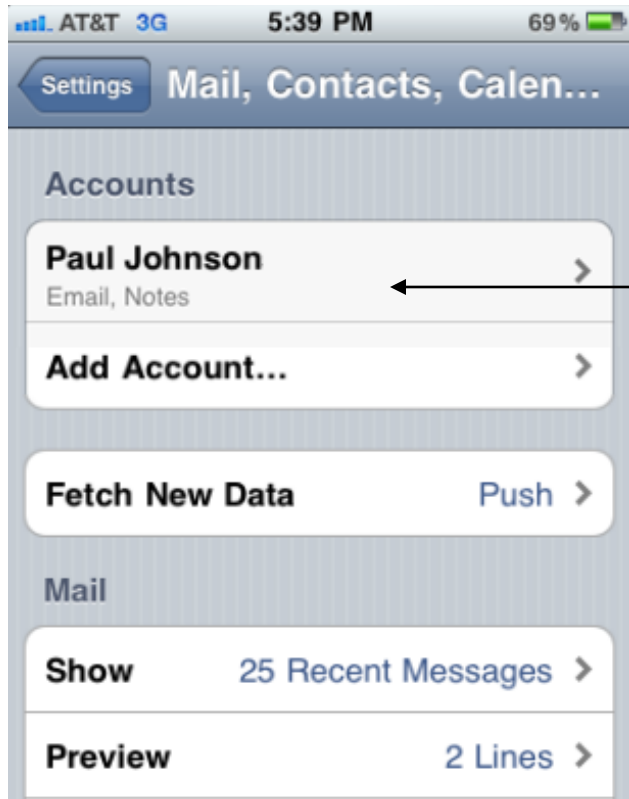
Step 1:

Go to **Settings** from the main screen.

Step 2:

Tab on **Mail, Contacts, Calendars**.

Step 3:

Tab on the account that you want to use with the Travel SMTP smtp server.

Step 4:

Tab again on your account to enter the settings:

Step 5:

Do **not** change your Incoming Mail Server settings.

Scroll a little down and tab on the SMTP server at the **Outgoing Mail Server** section.

Step 6:

Tab on your existing smtp server under **Primary Server** to go to the next menu.

Step 7:

Make sure the field **Server** is set to *ON*.

In the **Host Name** field, enter:

smtp80.travelsmtp.com

Enter the username and password you received from us in the **User Name** and **Password** fields.

Set the **Use SSL** field to *ON*.

Enter **443** in the Server Port field.

Tab on the **Authentication** field and go to the next step.

Step 8:

Select **MD5 Challenge-Response** as the authentication method.

Go back to the previous screen by tabbing on the button in the upper left corner of the screen.

Step 9:

Double check if your settings are correct and tab on the button in the upper left corner and go back until you get back to the main "Settings" page.

Tip for domain name owners

When you use your own domain for emailing and want to improve email deliverability, you might want to add SPF records in your domain's DNS. Most webhosting companies provide a DNS tool in the control panel you use for managing your domain. For detailed instructions on how to add DNS records for your domain, please consult your webhosting provider or your control panel's manual.

If you do not yet have SPF records added for your domain, add the following two records of type TXT and SPF:

@   IN   TXT   "v=spf1 mx include:travelsmtp.com ?all"

If you already have a SPF record in your DNS, just add the ***include:travelsmtp.com*** part to the existing record.

Possible configurations

The following port numbers and encryptions are possible with Apple iPhone's and iPad's:

Description:	Server address:	Port:	Encryption:
Default TLS configuration	smtp.travelsmtp.com	587	With or without SSL
Optional	smtp.travelsmtp.com	2525	With or without SSL
Default SSL configuration	smtp.travelsmtp.com	465	SSL
Firewall-proof configuration	smtp80.travelsmtp.com	80	With or without SSL
Firewall-proof SSL configuration	smtp80.travelsmtp.com	443	SSL

The above options are all tested and working on Apple iPhone's and iPads. This means that in case one of the options do not work for you, there either is a mistake in your configuration (in that case, please check the FAQ on our website for help with configuration problems), or the network you are using is blocking particular communication. In the last case, you will need to use the firewall-proof option on port 443 (also note this server has a different address!).

What configuration should I use?

It is recommended to use an encrypted connection (SSL/TLS). When using an encrypted connection, the communication from your computer to the Travel SMTP server will secured and unreadable for others other than the receiver of your email. In particular when you work on public networks like WiFi hotspots, this is the recommended option.

Sometimes the default SMTP ports are being blocked by firewalls, for example in hotels or campsites, or in areas like China. In that case, you will need to use one of our firewall-proof configurations (port 443 is recommended over port 80).

In this manual we will use the firewall-proof SSL configuration on port 443. If you chose to work with one of the other possible configurations listed above, then change the server address and corresponding port number in **step 7**, as listed in the above table.